Visual Organisational Ethnography

(VOE) is an eclectic approach that draws on history as well as present day testimony to deliver evidentially rich and emotionally powerful depictions of organisational cultural dynamics as resources for new directions. Award-wining film *Black Snow* (about the creation of a memorial to a 19th century mining disaster) and multimedia exhibition *The Rhythm of the Martyrs* (about 'Peace Walls' dividing Belfast Catholic and Protestant communities) are examples of the method at work.

3 The Many in the One

Whilst it looks like a glorious unit, it is actually a community of four organisms living together.

VOE not only reveals the technical and emotional complexity of everyday life, it also embodies that complexity – its own unity is the result of many inputs, practices, skills, ideas, experiences and resources.

4 The Deep Core

It has a strong core stem which is how it remains both stable and safe whilst being mobile and adaptive, as this is where nutrition and reproduction occur.

The art of VOE is to express and convey the deeper, perhaps darker, heart and continuities within cultures, despite diverse facets and dazzlingly different reflections.

6 The Lasting Sting

It carries a sting that is immediate and powerful, and can stop you in midstroke. But even the tiniest fragmented remains left on the beach can sting weeks after the creature has moved on. It leaves its mark.

The powerful emotional affects and images of VOE stay with its audiences, energising and inspiring new action and change.



Drawing on the culture of a community, drawing in a wide range of materials, drawing out of these a work of art - the graceful Portuguese Man O'War (PMoW) is the perfect metaphor for the processes of the VOE.

1 The Extraordinary Ordinary

The Portuguese Man O'War is a relatively small and unassuming creature – if found on a beach it would be five or six inches long. But encountered at sea, it aspirates, it is inspired – it not only appears much bigger, inflated, but it is beautifully coloured, delicate, translucent and shaped like a warship in full sail.

A film or other output of VOE's empirical art, similarly draws us in by its voluptuous surface crafted from what often seems dull and ordinary.

2 Blown by the Wind

The PMoW travels by using the wind, which means it has to turn itself into a sail by self-inflation and deflation. It needs to be able to respond to changes in its environment quickly or risk being blown away or swamped.

The VOE is likewise highly responsive to its environment, featuring constant improvisation and innovation to make the best of the opportunities serendipity offers.

5 Myriad Filaments

It has hundreds of filaments. Some are very fine, flimsy and difficult to see, while others are bigger. These extend around it in all directions, and below, for as much as 50 metres.

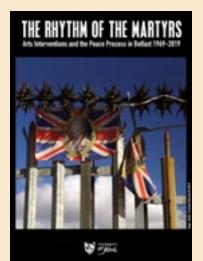
VOE traces the extensive roots and connections, the invisible embeddedness of how things appear in their context and history.



Our illustrations are taken from two recent projects. The first, *Black Snow* (BS), was a short documentary film about the power of community and memory in postindustrial regeneration, written and directed by Stephen Linstead of



the University of York Management School and produced by Andy Lawrence of the University of Manchester's Granada Centre for Visual Anthropology. It tells the story of England's worst mining disaster at the Oaks Colliery, Barnsley, in 1866 when 361 miners lost their lives. It was, at the time, the world's worst such disaster and left hundreds of children fatherless and widows without support. Although the disaster was almost forgotten after 150 years, the National Union of Mineworkers and a group of volunteers set about raising funds for a bronze memorial in the town centre, sculpted by celebrated international artist and local resident, Graham Ibbeson. Both the film and the monument also tell the story of the community and its identity from the 19th century – when in the absence of welfare provision largely ordinary people raised almost £50,000 to provide some support for dependents – through to the present struggles with being 'left-behind'. The memorial was unveiled after a showing of the film in May 2017, the anniversary of the lodging of the report on the disaster in Parliament and is a significant attraction in the town.



The second project, *The Rhythm of the Martyrs* (RotM) began as a photographic essay that led to an exhibition incorporating a multimedia immersive installation. Northern Ireland, particularly Belfast, has been known since the 1920s for its murals (drawing on a painting tradition dating from 1780) used to mark boundaries between its Protestant and Catholic communities. In 1969 the first Peace Walls were erected to separate and protect these communities when the 'Troubles' broke out and they too became decorated. Since 1998 some of them have evolved a function of peace and reconciliation. Stephen Linstead and Garance Maréchal of the University of Liverpool Management School took field photographs of murals and Peace Walls in 2014 some of which were used in a 2016 book chapter with the subtitle 'Barricades, Boundaries and Arts-based Interventions in Communities with a History of Violence'. In 2019, Stephen and photographer Bryan Ledgard returned to take further photographs and update the chapter on the 50th anniversary of the first Peace Wall. A selection of these images and the earlier ones formed an exhibition planned in

York for Easter 2020 but postponed to 2022 because of the pandemic. The aim is to give those unfamiliar with Northern Ireland a nuanced qualitative experience of its cultural complexity and the roles that art and music have attempted to play in the establishment of a lasting peace.





People often do extraordinary things in their everyday lives that they take for granted, or in the archives overlook important evidence that those things were done. Film draws us in to reveal hidden secrets. In 1861 the Oaks Colliery in Barnsley was the site of the world's worst industrial explosion. Although it was soon forgotten, at the time there were great examples of heroism and of other workers' generosity towards the hundreds of women and children left destitute. The National Union of Mineworkers Miners Hall, under construction at the time, keeps records and artefacts from the Union's history and in one of the storage rooms the Executive officer found and old metal trunk. On closer examination it turned out to be the original box that had been used to collect and store the many donations nationwide to the disaster relief fund. It made a fine symbol of community generosity. We also found in the archives the accounts of the union, prepared for bi-weekly meetings, showing the subscriptions paid. At one turn of a page, without comment, the Oaks subscriptions became zero.



Image: Oaks box © Andrew Lawrence



Image: Living close to the wall © Bryan Ledgard

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Blown By The Wind VOE is responsive, improvised and innovative

One of the problems we had in filming Black Snow was that the bronze memorial, whose story we were trying to tell, was at the foundry being cast, and we could not get any footage of it. However, the volunteers had a full-size fibreglass version that they stored in the Miners' Hall outbuildings and used for promotional purposes and they brought it up to the hall for use to see. They moved it on a small wheeled crate. Producer Andy Lawrence was able to make some ingenious adaptations so that the crate could support a tripod, and run smoothly, and set up a lighting rig so that we could get so 360° pan around footage. The result was a powerful effect that would normally have had to be obtained by the hire of a professional rig at a cost of several thousand pounds!

Image: Circling the Statue © Stephen Linstead





Being open to and able to respond to the environment means being ready for moments that might otherwise slip by. Here Bryan Ledgard was about to cross Belfast's Catholic Falls Road when he realised that the two young boys were wearing the same colours as Republican heroine Countess Markiewicz on the poster. He managed to catch them at the exact moment they drew level with her, providing an instant juxtaposition of history in school and history in the street, and what that might signify in a city where versions of history were very much contested.

Image: Two Little Boys © Bryan Ledgard



The Many in the One VOE embodies complexity



Images: Makeshift studio © Andrew Munro Approach to the Oaks © Alan Andrews

Many people made small contributions to the overall effect of the film. In this image we see what was the historic NUM Boardroom, with its tables moved back and converted into a makeshift studio for carrying out interviews. One of the people in the picture, the caretaker of the building had, with some difficulty, extricated the valuable banner from display in the main hall and brought it up to use as a backdrop. Two of the group are an ex-miner and his wife, a former teacher, reading original witness statements in their authentic local accents. In that same room one ex-miner commented that our local MP had raising the disaster in the House of Commons, and showed Steve the link on his phone. This led to his rethinking of the opening sequence of the film. This eventually culminated in a virtual reality simulation of the 19th century pit-top created by another ex-miner, Alan Andrews (The Art of Mining). See opening clip at https://vimeo.com/542865947.



During our background research we were helped by a range of people from residents and shop assistants to taxi-drivers, through musicians, writers and artists who had been on opposing sides during the troubles, and cultural agencies and initiatives formed around and as a result of the 1998 agreement. The most powerful image of art moving beyond conflict was perhaps this one by Danny Devenney, where in front of one of the traditional sectarian murals in the shadow of the Black Mountains, walls (of the mind) are graphically broken down by a range of comic superheroes.

Image: Superheroes © Garance Maréchal

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The Deep Core

VOE captures continuities and underlying stabilities



The sculptor of the memorial, Graham Ibbeson, discovered through his background research that he had lost a relative in the disaster, which he emotionally and unexpectedly revealed during his filmed interview as part of a family mining history dating back to the 18th century. Many other families revealed such long histories and connections to us during the project, which proved so important that the unveiling of the memorial itself was done by the two youngest descendant of the disaster victims that could be traced.

Image: Barnsley Premiere © Andrew Lawrence

Image: Barnsley Premiere © Andrew Lawrence



Part of the exhibition on peace walls looked at the involvement of the arts in the peace movement more widely, including music and song in an audiovisual immersive experience. Each of the two communities, Catholic and Protestant, had their own typically characteristic forms of instrumentation. When looking at the symbolic importance of the lambeg (Protestant) and bodhran (Catholic) drums to their respective communities, as percussionists we could both play the bodhran, but had never got close to the native Ulster Lambeg. So we went to Belfast and had a lesson, to get closer to the culture than archive work alone.

Image: Bryan on the Lambeg © Stephen Linstead Myriad Filaments VOE traces embeddedness and connections



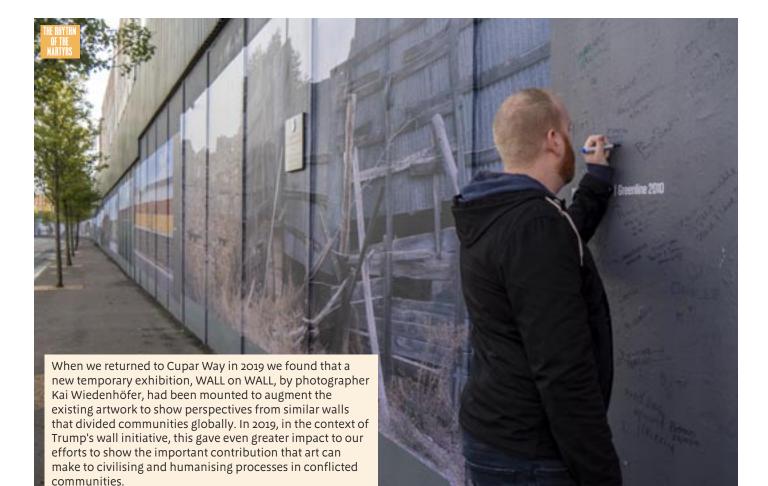


Image: International Walls © Bryan Ledgard



The Deep Core

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The Premiere gave us some national publicity, and on completion of the project in September 2017 we began to enter the film into competition. We achieved over 80 selections, showings and awards globally including one from the Hollywood International Independent Documentary Awards, and Best Research Film 2018 from UKRI/AHRC presented at BAFTA. We achieved a TV run of 30 showings to date, are nationally archived by BFI, and have viewings/reads of 9m so far. In 2015 when we started relatively few people even locally had heard of the disaster. Images from the film also feature on the permanent information board as part of the memorial and the National Workplace Day of Remembrance is now held on the anniversary of the disaster.

Image: Hollywood award / Memorial © Stephen Linstead



A two-room exhibition, featuring immersive 360° vision and 16 channel sound, was delayed by Covid-19, but will be launched in Holy Week 2022. It is the first time such a multimedia approach has been taken to these issues on the British mainland. The images have already been donated to the publicly accessible Peace Walls online archive run by the architecture department of University College London.

